

Facts & figures 2018

Net profit
(in EUR millions)

380

2018 CO₂ reduction
(per FTE) compared to 2017

CO₂ -7.2%



**Lease and loan
portfolio***

+8%

*excluding currency impact



**New business
Volume***

+6%

*excluding currency impact



**DLL's
Global presence**

**>30
countries**



Net Promoter Score
(NPS recommendations)

+44

Employees



5,027

♂ 56.5% ♀ 43.5%



Nationalities

>40

Key figures

In millions of euros	2018	2017
Financial position and solvency at December 31		
Total assets/liabilities	37,645	34,543
Total equity	3,931	3,642
Total non-controlling interest	473	470
Common Equity Tier 1 Capital (CET1)	2,966	2,436
Risk-weighted assets	19,406	18,041
CET1 ratio	15.28%	13.50%
Profit and loss account		
Total net income continued operations	1,333	1,383
Total operating expenses continued operations	(724)	(761)
Credit losses continued operations	(114)	(105)
Profit before tax continued operations	495	517
Net result continued operations	380	588
Net result discontinued operations	0	18
Total net result	380	606
Portfolio		
Portfolio continued operations	33,498	30,200
Portfolio discontinued operations	0	644
Total portfolio	33,498	30,844
Employee data		
Number of employees (FTEs) average	4,875	4,577
Number of employees (FTEs) end of year	5,027	4,636

Volunteering in 2018

40%

Unique member
participation rate
(= 1,951 unique members)

10,097 hours
Time investment